

# Program Overview

The mission of Central Ohio Technical College is to meet the technical education and training needs of students and employers in the area.



[cotc.edu](http://cotc.edu)

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## Case Management for the Healthcare and Gerontology Professional Certificate

Case managers are employed in a variety of settings. They provide client services, including support for families, in a wide variety of fields including behavioral health, rehabilitation, social work agencies, public health agencies, forensics and addiction services. They assist other workers such as social workers, and help clients find benefits or community services. Case managers may also find employment in nonprofit organizations, for profit social service agencies, and state and local government. This certificate entails a generalized case management course and additional courses that focus on healthcare and gerontology work settings.

Graduates are awarded a Certificate of Completion in the Case Management for Healthcare and Gerontology Professional Certificate program.

Registered Nurses or Licensed Practical Nurses may complete this additional education to assist them in case management roles in patient care settings. Students completing this certification may later choose to pursue career paths in nursing or human services, complete the Associate of Applied Science in Health Services Technology, or combine the certificate with other certificates such as the Community Health Worker to improve employment options.

### Learning Outcomes

At the completion of the plan of study the student will have:

- A generalized understanding of case management.
- Demonstrate casemanagement skills,

including documentable assessment, treatment planning, crisis intervention and ability to make appropriate referrals.

- Enhanced ability to communicate and interact in healthcare and gerontology settings.
- Sensitivity when working with diverse populations.

### Important Student Characteristics

- Good verbal communication skills
- Good time management skills
- High integrity
- Sense of self-responsibility
- Recognition of the importance of teamwork, consideration and cooperation

### Career Opportunities

The US Bureau of Labor Statistics notes that employment of nurses is expected to grow by 16% and employment of social workers by 12% between 2014 and 2024, two occupational groups that may include case managers. Occupational outlook information from the Commission for Case Manager Certification (CCMC) reports that the need for qualified case managers is expected to grow in order to address the increasing elderly population, a growing number of patients suffering from chronic illness, and the impact of managed care and additional regulation. Therefore, employment opportunities appear promising.

### How do I Start?

New students can complete the **free** online application for admission at [cotc.edu/apply](http://cotc.edu/apply). Current or returning students can contact The Gateway at any of our four campus locations for your next steps.

### The Gateway:

Newark Campus	740.366.9222
	800.963.9275
Coshocton Campus	740.622.1408
Knox Campus	740.392.2526
Pataskala Campus	740.755.7090

[cotc.edu/gateway](http://cotc.edu/gateway)

COTC Admissions:

[cotcadmissions@mail.cotc.edu](mailto:cotcadmissions@mail.cotc.edu)

COTC Academic Advising:

[cotcadvising@mail.cotc.edu](mailto:cotcadvising@mail.cotc.edu)

### Accreditation/ Membership

Central Ohio Technical College is accredited by The Higher Learning Commission and is a member of the North Central Association.

Phone: 312.263.0456

[hlcommission.org](http://hlcommission.org)

COTC is also a member of the American Association for Higher Education, the American Association of Community Colleges, the American Council on Education, the American Technical Education Association, Inc., the Ohio Association of Two-Year Colleges and the Ohio College Association.

The Human Services program is accredited by the Council for Standards in Human Services Education.



See reverse side for more information.

[cotc.edu](http://cotc.edu)

## **Non-Discrimination Statement**

Central Ohio Technical College is committed to building and maintaining a diverse community to reflect human diversity, and to improve opportunities for all. The college is committed to equal opportunity and eliminating discrimination. This commitment is both a moral imperative consistent with an intellectual community that celebrates individual differences and diversity, as well as matter of law. Central Ohio Technical College does not discriminate on the basis of age, ancestry, color, disability, gender, gender identity or expression, genetic information, HIV/AIDS status, military status (past, present or future), national origin (ancestry), race, religion, sex, sexual orientation, protected veteran status, status as a parent during pregnancy and immediately after the birth of a child, status as a parent of a young child, status as a foster parent or any other basis under the law, in its activities, programs, admission and employment. General information, questions, concerns or complaints related to these matters are to be directed to the Title IX Coordinator Holly Mason, Warner Center, Suite 236, Ohio State Newark/COTC, 1179 University Drive, Newark, Ohio 43055-1797 (740.364.9578) or ADA/504 Coordinator Connie Zang at the same location.



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