

STUDENT EMPLOYMENT JOB DESCRIPTION

Job#: <u>#99342</u>_

Department: Gateway-Admissions_

Job Title: Student Employee

Supervisor: Brandy Frias Phone #: 740-755-7344 Email: frias.21@cotc.edu_

Hourly Rate: \$_11.55_

Requirements:

Must have a minimum of 6 months prior work experience in a customer service field

- Ability to work independently and with team members during internal events
- Maintain professionalism as a student representative of the college
- Must be a proficient user of technology including good working knowledge of Microsoft Office
- Willingness to be trained

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Qualifications:

- Must have highly developed communications and leadership skills for Admissions events and programs
- Strong organization and time management skills
- Must be reliable, prompt, and adapt well to changes in schedules and programming
- Possess problem-solving and critical thinking skills

Summary of Duties:

- Learn and apply comprehensive knowledge of COTC, Admissions, Academics, and Campus Services
- Engage with prospective students to answer questions about academic programs, Admissions processes and services provided at COTC
- Conduct outreach to prospective students through utilization of technology programs and telephone system
- May be responsible for leading and supporting small and large group activities including campus tours during cost-shared events with diverse populations
- Provide event support including preparation and implementation
- Data entry with access to confidential and sensitive information

Background check required for selected applicant.

This job does not replace a full-time employee.

Click here for an application

COTC Account #:51010

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•	Students in this job provide ser	vices that are open,	accessible and	designed to	improve	the quality	of life for o	community
	residents or to solve particular	problems related to t	hose residents'	needsX	Yes _	_ No		

- Students in this job provide services to students with disabilities ___Yes __X_ No
- Background Check Required? _X__ Yes (Third Party)

02/28/2023