



THE OHIO STATE UNIVERSITY

HEALTH PLAN

2020 NETWORK CHANGE

ADVANCING TOWARD INTEGRATED CARE



WHY IS THE NETWORK CHANGING?

We are committed to providing **affordable health care** coverage that will promote **better health outcomes** for The Ohio State University faculty, staff, and their families.

AFFORDABLE CARE

- Healthcare costs are expected to rise across the nation.
- We are committed to reducing the impact of rising costs to members and to the university itself.
- To do this, we must be forward thinking and develop long-term solutions that will help **manage costs**.

PROMOTING BETTER HEALTH

- Managing cost isn't the only element of the equation: **we seek to improve the overall health of our Ohio State community.**
- **Care coordination—or integrated care**—is key to improving the effectiveness, safety, and efficiency of the American healthcare system and our best opportunity to control out-of-pocket costs for our members.¹

¹Internet Citation: Care Coordination. Content last reviewed August 2018. Agency for Healthcare Research and Quality, Rockville, MD. <https://www.ahrq.gov/professionals/prevention-chronic-care/improve/coordination/index.html>

NETWORK CHANGE OVERVIEW



BENEFIT PLANS

Prime Care Advantage, Prime Care Choice,
and Prime Care Connect

PREMIER NETWORK

OSUWMC, COPC, most
pediatrics, behavioral
health, and other select
community providers

**100% Preventive and
Primary Care**

80% Other Services

No Deductible for Specialists
and Urgent Care *(for Prime
Care Advantage)*

STANDARD NETWORK

Other
OSUHP
Network
Providers

100% Preventive

70% Primary Care
and Other
Services,
Deductible Applies

- No change to our current health plan options.
- Our existing network of providers will be divided into two tiers: **Premier Network** and **Standard Network**.¹
- **Members can choose care from providers in either network at any time**, but will be incented to use Premier Network providers.
- Encouraging members to seek care from Premier Network providers will provide the **best opportunity to integrate care**.

¹The OSU Health Plan routinely evaluates the network and from time to time a provider may be added or eliminated from the network. Some changes are expected in the overall network in 2020.

BENEFIT PLANS AND NETWORKS

Both Premier and Standard providers are In-Network providers. The only benefit plan that offers access to Out of Network providers is the Prime Care Choice plan.

		Benefit Plans		
		Prime Care Advantage	Prime Care Choice	Prime Care Connect
Networks	Premier	✓	✓	✓
	Standard	✓	✓	✓
	Out of Network		✓	



ENSURING A SMOOTH TRANSITION



2020 Provider Search

- Members are encouraged to verify the network participation of your OSUHP provider by using the 2020 Find a Provider search tool at 2020providers.osu.edu.
- Verify network participation of any provider you plan to use in the future.



Concierge Member Service and Transitions of Care

- The concierge team will be available to answer benefit questions, help members find a new provider, and assist in securing appointments when they encounter scheduling problems.
- Concierge team members will also be available for face-to-face consultations as needed.
- OSUHP care coordinators and clinicians will check in with enrolled clinical program participants to confirm their awareness of the 2020 network changes and perform targeted outreach to those who have ongoing care needs with an impacted physician.



Access

- Prime Access
- Online Scheduling
- Walk-in Clinics
- eConsults
- Collaboration with Central Scheduling